

June 1, 2013

TO ALL OUR VALUED CUSTOMERS

CUSTOMER RETURN POLICY

In order to allow us to continue to provide our products at the lowest conceivable price while remaining competitive and meet all business needs and requirements, the following Return Policy will take effect June 15, 2013.

Unused goods that are returned within 30 days from the original purchase date will be eligible for a full refund.

Goods will not be considered for a full refund if the 30 day period has passed.

All off the shelf returns are subject to a 10% to 25% restocking fee where applicable. Special orders are not returnable for refund.

All goods must be in their original condition and represent a complete package.

Example:

- **Layers of interlocking stones missing pieces or previously glued**
- **Cut or drilled wood are not eligible for refunds**

All Customer returns that require a Fairway Truck to pick up on site are subject to a \$100.00 flat rate pick up charge.

Since we take a “Customer First Approach” to our business we welcome your comments and suggestions on how we can improve our business to help everyone prosper.

Thank you for your continued support of the FAIRWAY of doing business.

